



Concept to Integriti Migration Guide

Overview

Inner Range offers a paid Migration service for integrators wishing to update a Concept controller database to an Integriti controller database. The purpose of this guide is to explain how the process works to ensure a seamless solution.

What gets migrated?

Everything that is programmed in the Concept Controller including:

- Modules
- Inputs
- Auxiliary's
- Areas
- Doors
- Readers including Intelligent Readers
- Lifts
- Process Groups, Menu Groups, Access Groups
- Area Lists, Door Lists, lift Car Lists, Floor Lists
- Time Zones including Time zone functions
- Local or Virtual Users & Cards including Extra Area & Extra Door
- User Types or Virtual User Types
- Calculated Aux's
- Function Zones
- Home Aux's

What does not get migrated?

Anything that is not programmed in the Concept Controller for example:

- CCTV Camera integration
- Advanced Reports
- Schematic Maps
- Operators and Operator Types
- Tag board
- Alarm Handler
- Historic Review Events

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How do I get a Quote?

Single Concept Panel Migration

1. Read this guide thoroughly and understand what is covered in our migration service
2. Save a template of the Concept Panel and email it to professionalservices@innerrange.com
3. Our PS Team will reply with an official quote within 1 business day as well as any concerns we may have
4. Once the quote is accepted we require a Purchase order to be sent to professionalservices@innerrange.com
5. Once the Purchase order is received we will begin the work with a lead time of 10 business days
6. Once completed the Integrity database will be emailed to the customer along with technical documentation and the invoice.

Multi Concept Panel Migration or Insight Virtual Panel environment

1. Read this guide thoroughly and understand what is covered in our migration service
2. Take a Backup of Insight Main & Maps and email it to professionalservices@innerrange.com or alternatively upload the backup to our dropbox folder here:
<https://www.dropbox.com/request/f7bVvZZJQxj44cJi1ypk>
3. Our PS Team will reply with an official quote within 3 business days as well as any concerns we may have
4. Once the quote is accepted we require a Purchase order to be sent to professionalservices@innerrange.com
5. Once the Purchase order is received we will begin the work with a lead time of 15 business days
6. Once completed the Integrity database will be emailed to the customer along with technical documentation and the invoice.

Your company can't issue purchase orders?

If a PO is not possible just send us the following details to accept the quote.

Integrator Company name:

Integrator Company address:

Integrator name:

Price:

P.O Number:

Part Number:

Product Quantity:

Product Description

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Hardware Compatibility

All Legacy Concept hardware is 'mostly' compatible with Integrity with the exception of:

- Touch Screen Keypad's
- Concept Prisma Terminals (Should be replaced with the Integrity PrismaX Keypad Part: 996400)

Intelligent 4 Door Controllers require a physical version 5 firmware chip upgrade/replacement
Part: 994112C/I

Intelligent 2 Door Controllers require version 5 Integrity firmware (Field upgradable using the Concept Downloader, both the firmware and downloader tool can be downloaded from the IR website)

Considerations

Expander Mapping:

Integrity does not differentiate between different expander modules, all expander modules are addressed as E. This means a concept database with an E01, B01 and a M01 modules are migrated into Integrity as the same module E01 (expander module). During the Migration progress we will Re-Address and Program Expanders and provide the updated Expander address mapping included in the final tech note.

Site Codes:

In Concept/Insight there is no way of knowing what Site Code is assigned to each Card, so where a Concept system has multiple Site Codes programmed we will ask that the Installer nominates up to 5 Site Codes to be migrated. We will then assign the User up to 5 cards, using the same card number once per Site Code.

Disclaimer

The migration process from Concept to Integrity while time saving is not sold as a 'Turnkey' solution. The service provided by Inner Range converts the bulk of the programmatic data from one system to another. During the process Inner Range will strive to replicate as much functionality as possible. Please be aware that it is impossible to get an entirely accurate description of all site features and requirements from a programming template or database.

Where a visible difficulty has been identified, Inner Range will provide details during the quotation process. Any functionality that is obscure or not forthcoming from the Integrator may not be provided in the final migration.

When undertaking a migration please allow adequate time to commission the site. Despite backwards compatibility between the two systems, it's advised to commission the site as if it were a new installation.



www.innerrange.com

inner range

Intelligent Security Solutions

Inner Range Pty Ltd

1 Millennium Court Knoxfield, Victoria, 3180, Australia

Tel: +61 3 9780 4300

Fax: +61 3 9753 3499

email: admin@innerrange.com

innerrange.com